

Linda M. Pittenger
Principal, The Pittenger Group

Linda M. Pittenger is a visionary leader with combined successful start-up and large corporate executive experience in highly competitive industries. Linda has a diverse global background including Human Resources (HR), Information Technology (IT) and Operations, Finance, Sales & Marketing and Product/Service Development. She is the recipient of many awards and has implemented several programs that exceeded benchmark standards and directly impacted AT&T winning the Malcolm Baldrige Award.

Linda is recognized as a leading industry expert and thought leader on Human Capital. She has been published in most industry and national publications. She is a frequent speaker at major global conferences, such as Gartner (Ranked #1 speaker out of 400), AASCB, American Management Association, The Research Board, ACI, Comdex, LOMA, IT for Wall Street, iEC, and several universities. She has been featured in the Wall Street Journal, Workforce Strategies, CIO, PC Week, Computerworld, Information Week, DataMation, San Francisco Chronicle, NPR, Interactive Week, Workforce Strategies, Bureau of National Affairs, and The Conference Board.

Recently, Linda was a keynote speaker with former Presidential Advisor David Gergen at Bunker Hill Capital's CEO Summit and headlined with NPR's Cokie Roberts and Presidential Advisor Karen Hughes at Accenture's Women Leaders in Government Forum. Additionally, Linda is an executive professor for the University of Virginia's MS/MIS program.

Until its bankruptcy, Linda was Managing Director, Global Human Capital Management at Lehman Brothers, responsible for Human Resources, Campus and Lateral Recruitment, Employer of Choice, and Training for the Global Technology organization with locations throughout the US, London, Hong Kong, Japan, India, and China. Currently, Linda is a doctoral student in management at Case Western Reserve University (2012). She is Principal of The Pittenger Group, a strategic HR and IT consultancy working with C-level executives at some of the world's largest companies. Presently, Linda is working with a global telecommunications company, to transform their IT organization. Efforts include organization design, development and deployment of the IT Management processes, and creation and implementation of a Jobs Framework. Linda spent two years developing and deploying the HCM strategy for the 10,000-person Global IT organization of Credit Suisse. Linda also developed Credit Suisse's global lateral recruitment strategy. Other assignments include the cultural transformation of a publishing company's IT organization and concept development of a HR advisory service for the hedge fund clients of a Wall Street bank.

Previously, Linda was Founder, CEO and President of people3, the world's leading authority on IT human capital. Along with consulting services, people3 delivered software solutions and industry leading research focused on the unique people and organization issues of IT. people3 was acquired by Gartner (IT, NYSE) in June 2002. Linda retired from Gartner as President, Human Capital Management in June, 2005. people3 clients included Fortune 100 companies and federal, state and local agencies.

In 1997, Linda assumed the position of Managing Director of Hay Group's Global HR Information Technology Practice. As founder of the world's first HR practice focused solely on IT, she conceptualized and built this practice. Linda worked with clients such as Goldman Sachs, Citi, Deutsche Bank, JP Morgan, Wachovia, IBM, Verizon, Dupont, and Occidental Chemical, to name some.

Prior to Hay, Linda was with AT&T. As CIO, Sales and Marketing Technology Solutions, she was responsible for ensuring technological superiority of AT&T's sales and marketing organizations. She delivered industry leading sales, marketing, and executive information systems for more than 8,000 sales and 14,300 marketing personnel, supporting \$35 billion in revenue. Linda led 1,500 people (300 members of Bell Laboratories), and managed an expense and capital budget of over \$400 million.

Linda served as Vice President, HR for AT&T. She managed strategic planning, policy and operations, labor relations, cultural transformation and technical training for 23,000 employees. Linda created and deployed programs resulting in dramatic improvements in employee morale and six sigma service levels. As Director of Finance, Linda was instrumental in the financial turnaround of AT&T's inbound telemarketing business. She has also held sales positions with Xerox and the Southland Corporation.

Linda graduated from Wharton's Executive Management Program, and earned her BS in Psychology and MBA from Jacksonville University.